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September 21, 2006

**ATTENTION: ALL MEDICAL PROVIDERS WHO ARE PARTIES TO CONTRACTS WITH E-Z PAY SERVICES, INC., E-Z PAY HEALTH CARE, E-Z PAY DENTAL AND/OR E-Z PAY MEDICAL ("THE DEBTORS").<sup>1</sup>**

On August 17, 2006, the United State Trustee's Office, under the auspices of the Department of Justice, has appointed me as Trustee in the Chapter 7 bankruptcy case of the above named Debtors. A competing case was filed in the Nevada Bankruptcy Court<sup>2</sup> against the same Debtors. The Nevada Judge just ruled that the Nevada bankruptcy case shall be transferred to the Florida Bankruptcy Court, in order that we have one Court provide uniform relief to all parties, including the medical providers. I am charged with locating assets of the Debtor and pursuing lawsuits against other parties on behalf of the Debtor, in order to maximize distribution to all creditors, including the medical providers.

I know there is a lot of concern and confusion as to what happens next. Medical providers want to get paid, particularly as it relates to future services. Many of you received a letter from the Nevada Chapter 11 Trustee dated August 31, 2006. Either prior to that letter or in response to that letter, many of you have made demand on either the Debtor or Alternative Debt Portfolios, L.P. ("ADP") to terminate contracts. Some medical providers have instructed their patients to make demand on the Debtor to revoke authorization to withdraw funds from their accounts or otherwise to try to terminate the patient's direct relationship with the Debtors. Still others have contacted the entity actively servicing the accounts, Duvera Billing Services, LLC ("Duvera"), in an effort to have Duvera terminate accounts and/or cease all collection activity. All of these actions are prohibited.

Essentially, this is an ongoing controversy between the Medical Providers, Debtors and ADP regarding the nature and scope of the agreements between those parties. Unfortunately, the controversy has spilled over and resulted in some medical providers receiving nothing for services performed or to be performed and the payment for those services have been retained or diverted by either Duvera, ADP, the Debtors, some medical providers or the patients themselves. Naturally, the various parties deny responsibility. I have been thrust into the middle of this controversy and it is my job to recover funds to pay creditors and to pursue the wrongdoers. I will assure you that one of my primary goals is to make sure the medical providers receive as much as is available by involving the powers granted to me by the bankruptcy laws.

**CONSISTENT WITH THE WARNING PROVIDED BY THE CHAPTER 11 TRUSTEE, YOU CAN NOT AND SHOULD NOT UNILATERALLY TERMINATE ANY CONTRACTS WITHOUT AUTHORITY FROM THE BANKRUPTCY COURT IN JACKSONVILLE. TO DO SO COULD SUBJECT YOU TO SEVERE PENALTIES INCLUDING, MONETARY FINES OR THE STRIKING OF YOUR CLAIM. TO THE EXTENT YOU HAVE TAKEN SUCH ACTION OR INSTRUCTED YOUR PATIENTS TO DO SO, YOU HAVE A DUTY TO REMEDY THE SITUATION YOU CREATED.**

<sup>1</sup> EZ Pay Services, Inc., aka EZ Pay Health Care aka EZ Pay Dental aka EZ Pay Medical, Case No. 3:06-bk-02474-GLP, United States Bankruptcy Court for the District of Florida, Jacksonville Division.

<sup>2</sup> EZ Pay Services, Inc., a Nevada Corporation dba EZ Pay Dental; EZ Pay Medical and EZ Pay Health, Case No. 06-50567, United States Bankruptcy Court for the District of Nevada.

I have been advised that some of you are attempting to collect amounts owed to you by E-Z Pay directly from your patients. Your patients owe money in accordance with contracts assigned by you to the Debtor or originated with your patients by the Debtor (the "E-Z Pay-Patient Contracts"). Accordingly, you can no longer collect from those patients who entered into E-Z Pay-Patient Contracts for the services you provided. **For the reasons stated above and also to preserve your patients' credit, all payments received by your office for the E-Z Pay-Patient Contract from the patients, insurance companies or other sources must be forwarded to Duvera Billing, including the name and SSN of the patient so they can properly credit their account. Duvera can be reached at 5620 Paseo Del Norte #127-233, Carlsbad, CA 92008, (866) 438-8372.** Payments should continue to be made to Duvera.

Today there are eleven thousand patient accounts and competing claims between the patients, medical providers, Debtors, Duvera and ADP. It is difficult to know at this time how much being received by either Duvera or the Chapter 7 estate applies to future services and how much is simply the collection of accounts for services already performed. My office intends to work hard on making this determination. In order to facilitate that process, I will need all of you to file a Proof of Claim. Each of you should have received a claim form from the Bankruptcy Court. Please complete that form along with a copy of all the information you have pertaining to the work performed and the collection of patient accounts and return it to the Court at the address provided. If you have not received a Proof of Claim Form they can be downloaded at [www.flmb.uscourts.gov](http://www.flmb.uscourts.gov). The Proof of Claim Form must be filed with the Court by **December 21, 2006**.

With the cooperation of the American Dental Association, information regarding this case can be found on their website at [www.ADA.org](http://www.ADA.org). A First Meeting of Creditors is scheduled for this Friday, **September 22, 2006, at 1:00 P.M.**, in Jacksonville, Florida, and may be resumed on a future date, at my discretion. Many of you may receive this letter after this date. A representative of the Debtors is required to appear and answer questions under oath posed by me and any others. If you have any specific issues or questions you want me to cover with the Debtors, please provide.

The bankruptcy process, though quicker than other legal proceedings, will still not be quick enough to prevent harm to your patients, and many of you will continue to treat those patients without receiving immediate compensation. I also know that for many of you this is a financial hardship. That is why my office is working as quickly as possible to determine the best course of action. Keep in mind, that funds paid in the last two (2) months on accounts undisputedly owned by the Debtors, are in the hands of ADP. Demand has been made on ADP for these particular account proceeds. As of the writing of this letter, ADP is cooperating. ADP will voluntarily remit these funds to the Trustee and, subject to reservation of its rights, ADP has agreed to continue to do so until this Bankruptcy Court determines the entitlement to the funds. Remember: I did not create this situation. My job is to eventually make sense of it and attempt to make everyone as whole as possible.

Again, I know this process will be difficult on everyone but with cooperation, it will, in time, be resolved and the medical providers will receive what they are owed to the extent available from the recovered assets.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Altman", with a long horizontal flourish extending to the right.

Robert Altman, Chapter 7 Trustee for  
E-Z Pay Services, Inc.